

NYE LUBRICANTS, INC. QUALITY POLICY

Nye Lubricants, Inc. is committed to create customer satisfaction by:

- Delivering the highest quality products and services to customers and co-workers on time, in a cost-effective manner to increase Nye's profitability and increase value to our customers.
- Nye Lubricants has established quality objectives at relevant functions within the company in order to support the continuous improvement process. Performance against these objectives will be monitored and discussed in the management review meetings. These objectives will be reviewed and revised as appropriate on an annual basis.

Employee Commitment

- It is every Nye employee's responsibility to comply with requirements and continually improve all processes to enhance the effectiveness of the quality management system.



George B. Mock, III
President

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